

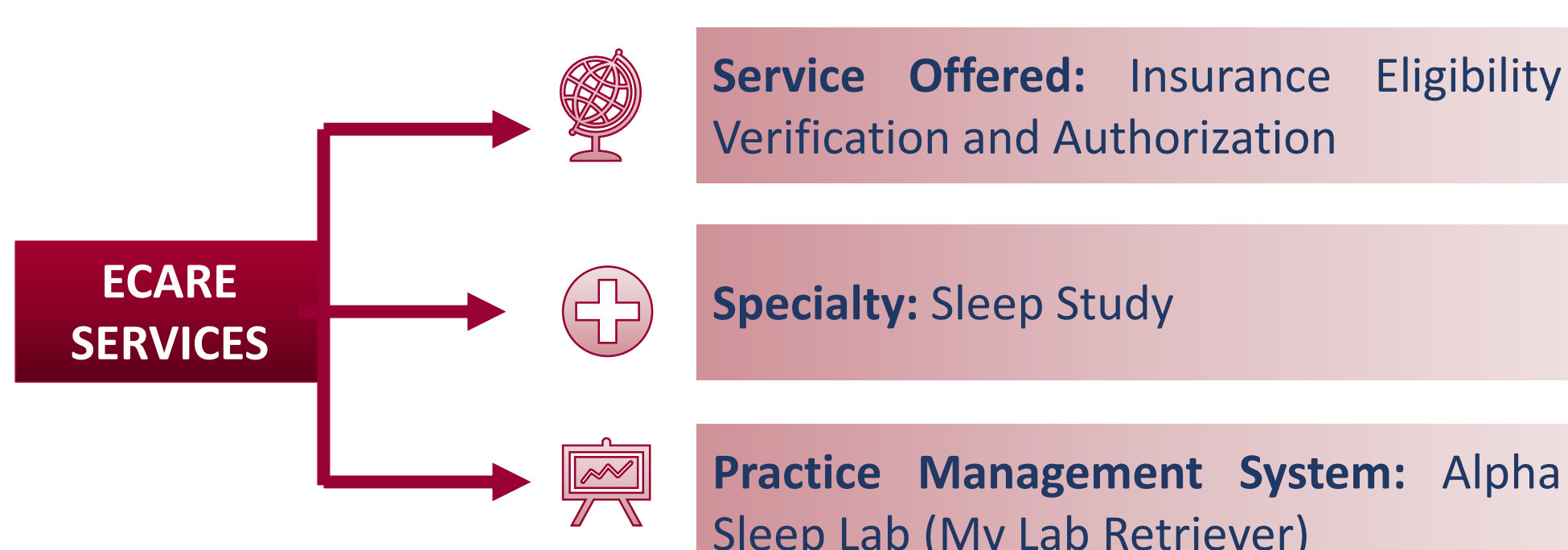
INSURANCE ELIGIBILITY VERIFICATION



A Texas based Client for Sleep Study Improved Claim Quality with Ecare's Services.

About the Client

A huge "Sleep Study" Practice with high claim denials affecting cash flow benefited with Ecare's "Insurance Eligibility Verification and Authorization" Services.



Ecure Identifies Client Challenges :

Client providing Sleep Study and Durable Medical Equipment Services approached Ecure with increase claim denials affecting overall collection of the practice.

Ecure identified lack of Insurance Eligibility Verification along with Prior Authorization and Referral Services as most of their claims were denied for incorrect patient or procedure information as listed below:

- Delay in Insurance Verification and prior authorization interrupting timely claims processing.
- Incomplete insurance verification and prior authorization affecting claim quality
- Claims submitted with Incomplete Insurance and Patient information
- No proper coordination among billing team causing unnecessary delays



Ecure Strategic Approach



Ecure team of "Insurance Eligibility Verification" Experts always made sure to obtain the Coverage benefits and Prior authorization requirements on time to avoid denials.

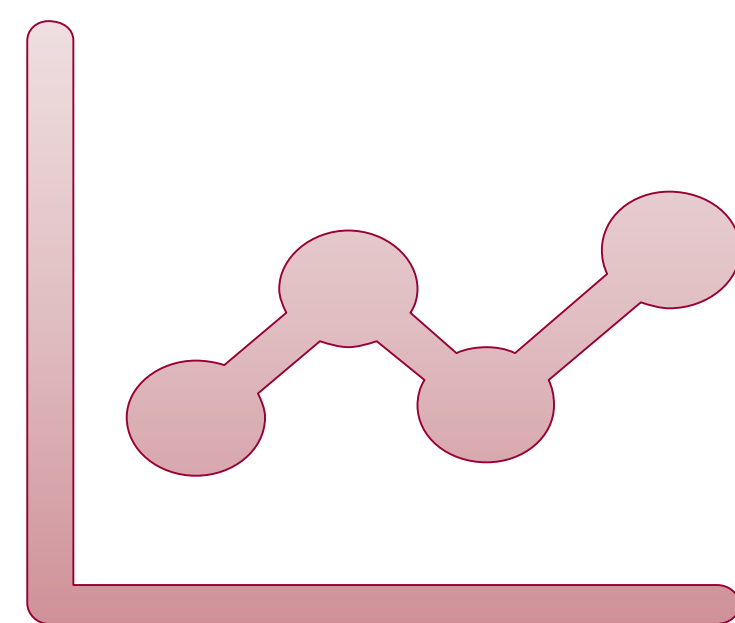
- Checking the insurance verification on time i.e. before provider sees the patient by downloading the patient list from the client software.
- Tracking procedures needing "Prior Authorization" and getting approval from Insurance
- Validating Insurance coverage and benefit details and educating the patients on payment policies helped increase patient collection and reduce denials
- Verified every claim for accuracy and completeness to avoid missing or invalid data affecting claim processing and reimbursement
- Prioritize Client requests and close them on time
- Daily/ Monthly reports from Ecure tracking claim status helped client to plan their month effectively



Achievements

Benefits to the client with Ecure as its Outsourcing Partner:

- With Ecure's strategic approach, our client was able to drastically reduce workable patient list
- Client had a huge backlog of 650+ patient verification pending dated back from 3 months. Ecure was able to bring down the backlog to current; which directly increased the collections!
- Increase the overall Collections and Decreased the under paid and denials percentage



About Ecure

Ecure is a 23 year old, leading Medical Billing Company in India. We provide end to end Revenue Cycle Management Solutions to 120+ clients across the US with experience over 35+ specialties.

Apart from End to End RCM Services, Ecure has highly experienced "Insurance Eligibility Verification" team guaranteeing maximum results!

To know more about Ecure and our services log on to [Insurance Eligibility Verification | e-care India \(ecareindia.com\)](https://www.ecareindia.com)



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