

# ARE YOU FACING ANY OF THESE CHALLENGES IN YOUR RCM OPERATIONS?



## **Claim Denials**

High claim denial rates impacting cash flow and revenue cycles?

## Compliance

Challenges in keeping up with ever-changing healthcare regulations and maintaining data security and compliance?

## **Payment Delays**

Inefficiencies in billing processes causing payment delays, increased workload, and revenue cycle management issues?

### **Staff Shortage**

Shortage of skilled and experienced billing staff affecting accuracy and efficiency?

# e-care is your solution!

Your Valuable Offshore Revenue Cycle Business Partner not a Vendor

At e-care, we offer specialized credentialing and revenue cycle management services tailored for multispecialty and software. Our expertise ensures accurate and efficient claims processing, helping you maintain a healthy revenue cycle and compliance with the latest regulations. Partner with us to overcome your billing challenges and streamline your operations for improved financial performance.



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# **Reliable RCM Solutions**

Our solutions streamline operations, optimize reimbursements, and enhance financial performance, allowing healthcare providers to focus on quality care.

# **Our Value Proposition**



#### Deep Industry Experience

We share the latest industry updates and provide suggestions for improvement

### Continuity Assurance

Multiple Delivery centers ensure Disaster Recovery and Business Continuity

### Custom Insights

We send you customized performance reports as per the requirements of your organization



#### Cost Effective Solution

Our RCM solutions help reduce errors and enhance revenue in a cost-effective model

# e-care Services

Credentialing/Enrollment
Claim Submission
Denials Management
Coding
EDI Validation & Rejection
Credit Balance Review
Demo Entry
Payment Posting (Auto/Manual)
Patient Statement
Charge Entry (Manual)
Accounts Receivable
Patient Call
Charge Review (EMR)
Insurance Verification & Prior Authorization etc.

• • • • Our Major Software Expertise





# Our Major Specialty & Facility Experience



🖌 Anesthesia/Pain Management **Pediatrics/Neonatology** FQHC/RHC/CHC CCM (Chronic Care Management) Radiology/Imaging Center Microbiology le Obstetrics/Gynecology (OBGYN) E/M | Emergency Department 🞐 Surgery Ambulatory Surgical Centers Ophthalmology/ Optometry 赨 Physical Therapy 🖉 Hematology & Oncology Dental Rheumatology Nephrology 🔗 Family Practice / Internal Medicine **Urgent** Care 🀴 Pathology/Lab 🔅 Infectious Diseases Cardiology Otolaryngology (ENT) A Pulmonology \Delta DME/HME/Hospice SNF (Skilled Nursing Facilities) Physiatry Gastroenterology/Geriatrics
 ALF (Assisted Living Facility) RPM (Remote Patient Monitoring) 🤜 Neurology . Orthopedics Chiropractic 👧 Urology Behavioral/Mental Health / Psychiatry 👍 Endocrinology & Diabetes Hospitalists | HCC Wound Care Dermatology

# Want to know what our client's Say?

Here is a Glimpse!

Been a partner with Ecare for over 15 years - we really appreciate our partnership



Ecare's team is thorough and very communicative. We value any feedback from them and work hard to assist when they do have inquiries. E-care is a valuable asset to our overall production

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Ready to enhance your RCM efficiency and drive your company's revenue growth? Partner with e-care for tailored offshore solutions.

### Contact us today to discuss your needs.





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